

BUSINESS PRIORITY

All of Del Taco's menu items are made to order to satisfy every appetite, but in late 2008 the same could not be said of the company's video system. While Del Taco had cameras in its restaurants, video was rarely used because it was difficult to access, the software did not work as designed and there was no integration to the company's data.

ENVYSION SOLUTION

After evaluating new video providers, Del Taco engaged Envysion to provide easy to use video that has the ability to be integrated with Del Taco's point of sale Aloha Restaurant Guard exception reporting tool. This integration can give Del Taco the ability to instantly validate suspicious activity with video. In addition, Del Taco can easily view live and recorded remote video through a simple web interface to gain instant access to multiple locations and enables Del Taco to identify operations and loss prevention issues that erode profitability in the restaurant.

- Strategically placed high resolution cameras to capture detailed video that can be easily searched or refined to key moments
- High storage capacity, networked EnVR®, Envysion's proprietary network digital video recorder
- POS data integration

BUSINESS OUTCOMES

- Video integration with Aloha Restaurant Guard exception reporting
- Full visibility into potential security issues, from employee theft to liability associated with accidents or other issues
- Company-wide, remote access to live and recorded video
- Enhanced security and safety for employees and guests

Del Taco improves loss prevention, operations and profitability.

Envysion provides Del Taco with data-driven video intelligence into every transaction.

- Remotely view and measure the performance of all of your restaurants - over the web - from wherever you are.
- Quickly filter down to review - with video - only the high risk transactions that matter.
- Gain insight into how your customers experience your brand everyday.
- Measure and optimize sales to directly impact profit at every location.

"We've had the Envysion solution in our restaurants for more than three years now, and it has been a fantastic tool for driving operations and profit improvements in our restaurant."

Kevin Pope, Director of Operations Services

