

WKS Builds a Culture of Accountability and Profit Protection

with Envysion's Audit Programs



Company Overview

Brands: Wendy's, Denny's, Krispy Kreme, El Pollo Loco

Locations: 400+ across 20 states

Solutions: Loss Prevention Audits, Restaurant Performance Audits, Managed Video, Reports

Results: Reduced theft, improved accountability, saved \$700K+ annually

- **Focused on operational excellence:** maintaining consistency, accountability, and profit protection across hundreds of locations
- **Data-driven approach:** strengthening compliance and improving team performance
- **Committed to proactive improvement:** partnering with Envysion to identify loss and enhance operational visibility

THE CHALLENGE

Visibility and Control Across Hundreds of Restaurants

As WKS grew quickly, identifying loss and inefficiencies across hundreds of restaurants became increasingly challenging.

Operations teams were focused on day-to-day performance, with limited time or visibility to monitor for theft, fraud, or operational inefficiencies.



Key challenges included:

- Limited resources for monitoring cash handling and theft
- No formal audit process to identify or investigate issues
- Rising losses and inefficiencies across multiple brands
- The high cost of building an internal asset protection team (\$700K–\$800K annually)

THE SOLUTION

Turning Insight Into Action

To increase visibility and accountability, WKS implemented Envysion's Loss Prevention Audits. Certified auditors reviewed video and transaction data to flag potential issues, allowing WKS's internal teams to investigate and take action quickly.

WITH ENVYSION, WKS COULD:

- ✓ Identify and investigate theft or loss trends across hundreds of locations
- ✓ Access clear, verified reports that highlight operational and compliance risks
- ✓ Improve manager and operator awareness through audit feedback and training opportunities
- ✓ Maintain consistent oversight and accountability without adding internal headcount
- ✓ Strengthen collaboration between risk, HR, and safety teams using shared insights



Envysion is the core and primary method we use for identifying loss. The audit itself starts the process.

Without it, we'd have no method to investigate or remove the threat to the company's bottom line.



— Mike Simmons | WKS Restaurant Group,
Sr. VP, Human Resources, Risk & Legal Services

Envysion's Audit Programs

Certified professionals combine video and POS transaction data to uncover risk, verify incidents, and strengthen loss prevention, operations, safety, and security.



Certified auditors identify and investigate theft and loss trends across hundreds of locations.



Turn audit insights into team action with clear, verified information.

THE RESULT

Measurable Results, Lasting Change

Since partnering with Envysion, WKS has achieved measurable improvements across its restaurants, from reduced loss to a stronger culture of accountability.

KEY OUTCOMES INCLUDE:

- Significant reduction in theft and loss across brands
- More informed decision-making across departments, using audit insights to guide training, HR actions, and operations improvements
- Improved operator engagement, with district leaders and GMs now proactively identifying and reporting losses
- Stronger employee accountability, with teams performing better knowing their work is supported and verified by auditors
- Better visibility and consistency across 400+ locations, from risk management to HR, safety, and security
- Increased safety and compliance awareness, with audit feedback creating urgency and educating operators on how to spot and prevent future issues
- Ongoing partnership and innovation, as Envysion continually evolves its tools and processes to meet WKS's changing needs

“**Envysion strengthens accountability by providing verified video and audio evidence,** placing HR in a stronger position when making decisions or taking corrective action.”

— Fabiola Ramirez | WKS Restaurant Group,
Director, Human Resources

THE RESULT

Why WKS Trusts Envysion

Envysion has been a trusted partner of WKS since 2009, helping drive visibility, strengthen accountability, and protect profitability while supporting operational excellence and ongoing innovation.

WKS RELIES ON ENVYSION FOR:

- ✓ **Trusted relationship** spanning more than a decade
- ✓ **Proven results** in protecting profits and reducing risk
- ✓ **Continuous innovation** and technology improvements
- ✓ **A true partnership** focused on long-term success

“Envysion isn't a vendor... they're a partner. They're always driving what's next. I appreciate that **Envysion never sits still. They're constantly looking for innovation.**”

— Mike Simmons | WKS Restaurant Group,
Sr. VP, Human Resources,
Risk & Legal Services

ABOUT ENVYSION

Envysion is a cloud-based managed video platform built to protect your business, brand, people, and profits. We deliver a suite of solutions that strengthen loss prevention, enhance safety and security, and optimize operations—helping you protect your brand's promise. Envysion integrates video, audio, and POS transaction data into a centralized platform, giving you actionable insights to reduce risk and improve performance.

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