

FROM LIABILITY TO \$1.5M IN SAVINGS

How Manna Inc. Cut Legal Costs, Mastered Operational Clarity, and Prevented Loss



COMPANY OVERVIEW

Envysion®
a Motorola Solutions Company

Provides cloud managed video solutions that help multi-location operators protect their business through loss prevention, safety & security, and operations



A premier multi-unit restaurant operator managing over 200 locations across diverse brands, including Wendy's, Fazoli's, and Golden Corral. Manna focuses on operational excellence and strategic growth across the quick-service and fast-casual dining industries

THE CHALLENGE

Manna Inc., a large quick-service restaurant operator with multiple brands under its umbrella, faced a range of operational and legal challenges that put time, revenue, and resources at risk:

- Frequent lawsuits requiring long-term video retention
- Risk of fraud and unauthorized transactions at the restaurant level
- Limited real-time visibility into POS activity across franchise and independent locations

Relying on DVRs made it difficult to retrieve months-old footage, investigate issues, or spot trends efficiently. Managers needed tools that could provide immediate access to video, help identify risk, and give them actionable insights to protect revenue, monitor operations, and coach staff effectively.



THE SOLUTION

Manna Inc. turned to Envysion to gain clarity, protect revenue, and strengthen operations with tools designed for long-term video storage, theft prevention, and operational insight:

“Cloud archive is just wonderful. We estimated that we **saved \$1.5 million** in a two-year period.”

— Amy Hoover
CIP / VP of Technology, Manna Inc.

BE READY WHEN IT MATTERS MOST

Protect Against Lawsuits and Claims

- **Flexible Long-Term Video Storage:** Stores video securely in the cloud, with customizable retention from months to years to align with state statute of limitations requirements
- **Instant Legal Access:** Provides immediate access to critical footage when responding to lawsuits, claims, or investigations
- **Easy Clip Preservation and Sharing:** Quickly locate, save, and retain video clips indefinitely, and securely share them with internal teams or external parties as needed

STOP LOSS BEFORE IT ADDS UP

Identify Risk and Protect Revenue

- **Side-by-Side Transaction and Video Review:** Pairs detailed exception reports with supporting video footage, giving the full context behind each transaction
- **Flag High-Risk Activity:** Highlights suspicious activity and patterns to better understand where profits are being lost and take action quickly
- **Accountability Through Coaching:** Supports fair, fact-based conversations that help correct behavior and reduce loss

“Envysion’s reports let us see transactions side by side with the video. It’s **helped us reduce loss and improve accountability** across our restaurants.”

— Amy Hoover
CIP / VP of Technology, Manna Inc.

“The level of **POS detail you get with Envysion is unmatched.** You can track transactions and see exactly what’s happening in real-time.”

— Amy Hoover
CIP / VP of Technology, Manna Inc.

SEE WHAT’S REALLY HAPPENING IN YOUR BUSINESS

Video-Verified Visibility

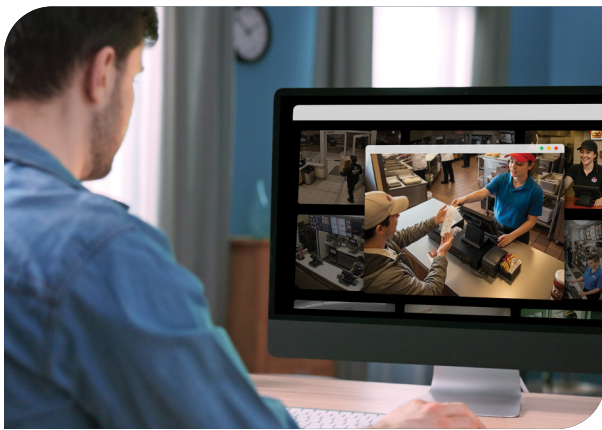
- **Centralized Video Access:** Access to camera views for all locations from one platform, on desktop or mobile
- **Pattern Analysis:** Reveals trends in transactions that point to training needs or process inconsistencies
- **Video-Verified Operations:** Use video-backed insight to identify training gaps and process improvements, without relying on assumptions

THE RESULTS

By implementing Envysion's solution, Manna Inc. saw measurable improvements across legal defense, loss prevention, and operational management.

SIGNIFICANT COST SAVINGS

With Cloud Archive, Manna Inc. could quickly access months- or years-old footage, supporting faster, more accurate legal defense. This capability helped the company estimate \$1.5 million in potential savings over two years by reducing unnecessary payouts and strengthening claim resolution.



REDUCED THEFT, FRAUD, AND LOSS

Exception Reports allowed managers to spot unusual voids or refunds, investigate suspicious activity, and provide targeted coaching. This proactive approach led to a meaningful decrease in fraudulent transactions and improved accountability across locations.

STRONGER OPERATIONAL OVERSIGHT

Video-verified visibility gave operators the full picture of daily operations. By identifying trends and training gaps early, managers could address issues before they escalated and optimize staff performance across both franchise and independent locations.



CONCLUSION

Envysion's platform gives leaders the tools they need to protect their business and drive smarter decisions. By combining long-term video archiving, detailed exception reporting, and transaction data, Manna Inc. has been able to:

- ✓ Save money on legal expenses through fast, accurate access to video footage
- ✓ Reduce loss and strengthen accountability with side-by-side POS data and video
- ✓ Improve operational oversight across multiple locations by identifying trends, training needs, and process improvements

With Envysion, managers gain actionable insights, more effective staff coaching, and the confidence that comes from knowing their operations, revenue, and reputation are protected.

See how Envysion can protect your business, reduce loss, and give you stronger operational insight.

Book a demo at envysion.com/demo/

ABOUT ENVYSION

Envysion is a cloud-based managed video platform built to protect your business, brand, people, and profits. We deliver a suite of solutions that strengthen loss prevention, enhance safety and security, and optimize operations—helping you protect your brand's promise. Envysion integrates video, audio, and POS transaction data into a centralized platform, giving you actionable insights to reduce risk and improve performance.

Envysion[®]
a Motorola Solutions Company