



RECLAIMING THE WORKWEEK:

HOW DENNY'S CUT LEADERSHIP WORKLOADS IN HALF



COMPANY OVERVIEW

Envysion®
a Motorola Solutions Company

Provides cloud managed video solutions that help multi-location operators protect their business through loss prevention, safety & security, and operations



An iconic full-service family dining franchise, serving classic American comfort food 24/7 across a massive, multi-unit national footprint

THE CHALLENGE

The Visibility Gap in Multi-Unit Operations

Managing Asset Protection for a multi-unit restaurant enterprise is a high-stakes balancing act. For John Centrone at Denny's, the challenge was maintaining consistent security and compliance across 80 sites without being physically present at all of them.

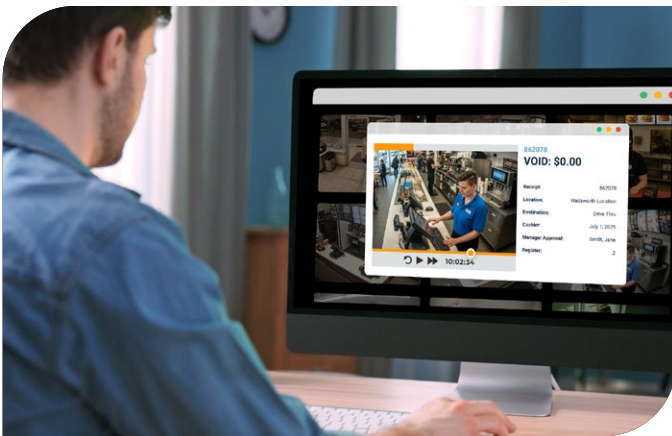
With industry turnover hovering near 80 percent, relying on onsite staff to pull footage or provide accurate accounts was no longer a viable strategy. Centrone needed a way to eliminate the "guesswork" and stop chasing information.



THE SOLUTION

Data-Driven and Video-Verified Visibility

Centrone implemented Envysion's suite of tools to move from reactive troubleshooting to proactive leadership. Two specific features transformed his workflow:



Managed Video with POS Integration

By reviewing POS transactions side by side with video footage, Centrone gained the ability to confirm the “why” behind every transaction in seconds.

Every receipt is paired with its corresponding video clip, eliminating the need to hunt through hours of footage to find a single incident.



An Extra Set of Eyes, Without the Headcount

Envysion's certified auditors review video footage to identify patterns, such as safety concerns, training gaps, and theft.

Our expert auditors deliver flagged, actionable insights directly to Centrone's inbox, stopping issues before they escalate into profit loss.

“Whether I'm at the office or at my son's soccer practice, I have the same level of oversight as if I were standing on-site. I can conduct safety inspections without needing to travel.”

— John Centrone

Asset Protection & Security Leader, Denny's

THE RESULTS

Smarter Decisions and 40+ Hours Reclaimed

The impact of the Envysion platform was immediate and measurable. By eliminating unnecessary travel and manual video review, Centrone effectively cut his workload in half.

✓ 40+ Hours Reclaimed

Centrone regained a full workweek, allowing him to focus on high-level strategy and prevention rather than daily fires.

✓ Investigative Clarity

Issues that previously looked like theft were identified as training gaps, allowing for coaching instead of termination.

✓ Seamless Oversight

Whether at the office or his son's soccer practice, Centrone maintains the same level of oversight as if he were standing in the store.



I would honestly say the platform cuts my workload in half. **I'm getting back about 40 hours a week.** That's time I can finally spend on high-level strategy and prevention.



— John Centrone
Asset Protection & Security Leader,
Denny's



HOW MUCH TIME COULD YOU SAVE?

You don't have to sacrifice your work-life balance to maintain full visibility into your business. See how Envysion helps you get your time back. Get a personalized demo at envysion.com/demo.