

## Modernizing Access Control

# How Noodles & Company Streamlined Corporate Security with Envysion & Avigilon Cloud Access Control



### COMPANY OVERVIEW

**Envysion®**  
a Motorola Solutions Company

Provides cloud managed video solutions that help multi-location operators protect their business through loss prevention, safety & security, and operations

**AVIGILON™**

A Motorola Solutions cloud-based security service for scalable, unified management of enterprise video surveillance, access control, and detection systems.

**noodles**  
& COMPANY

The central Restaurant Support Center in Broomfield, CO, overseeing national operations, risk management, and innovation labs across hundreds of fast-casual restaurant locations.

### SUMMARY

Noodles & Company needed a modern, reliable access control solution for its Restaurant Support Center in Broomfield, CO. Their legacy hardware was outdated, challenging to manage, and lacked end-to-end vendor support.

Partnering with Envysion, Noodles & Company replaced physical fobs and keycards with Avigilon Cloud Access Control, a cloud-based mobile access control solution.

By adopting mobile credentials and streamlining after-hours access, Noodles & Company elevated corporate security, boosted efficiency, and laid the groundwork for restaurant-level scalability.



## THE CHALLENGE

# Aging Hardware & Vendor Friction

Before implementing Avigilon Cloud Access Control, the Noodles & Company Loss Prevention and IT teams faced several operational headaches at their corporate office.

### — Legacy Access Systems

Previous door access control hardware was outdated, not user-friendly, and difficult to service.

### — Keycard & Fob Management

Issuing, tracking, and replacing physical keycards and fobs took up valuable time for office managers and IT.

### — Managing After-Hours Vendors

Coordinating entry for late-night vendors (like facility support, cleaning crews, test kitchen technicians, and building maintenance) was a logistical challenge without staff on-site to hand out physical keys.

### — Lack of User-Friendly Admin Controls

IT needed a system that integrated smoothly with administrative tools without requiring heavy manual user management.



We were looking for a new system for our Restaurant Support Center because the one we were using was just outdated and wasn't user-friendly... We had issues getting service for it.



— Ryan Tollefson  
Risk Mgmt & Loss Prevention Leader,  
Noodles & Company

## THE SOLUTION

# Cloud-Based, Mobile-First Access

Through their trusted relationship with Envysion, Noodles & Company explored Avigilon Cloud Access Control as a long-term solution. Designed for scalability and ease of use, Avigilon checked every box for the LP, IT, and Office Management teams.

## KEY IMPLEMENTATION HIGHLIGHTS:

- ✓ **Mobile Credentials**  
Replaced physical fobs with smartphone access for employees, reducing the cost and hassle of tracking physical cards.
- ✓ **Smart Intercoms & Doorbell Cameras**  
Outfitted main entryways with integrated camera/intercom hardware, allowing staff to visually verify and buzz in visitors or delivery drivers from their workstations or phones.
- ✓ **Customizable Schedules**  
Enabled automated access windows for contractors (like kitchen hood cleaners, late-night janitorial staff, and landlords) without giving them 24/7 access or master keys.
- ✓ **Active Directory Integration**  
Provided IT with administrative oversight so user access syncs with onboarding and offboarding processes.
- ✓ **Storage Protection**  
Secured sensitive interior spaces (like IT server rooms and storage areas) on the same unified system.



“If somebody’s there and I know they’re there, I can let them in from my phone so I wouldn’t have to be there... Having the landlord or vendors get in without us having to meet them there saves us time.”

— Ryan Tollefson  
Risk Mgmt & Loss Prevention Leader,  
Noodles & Company

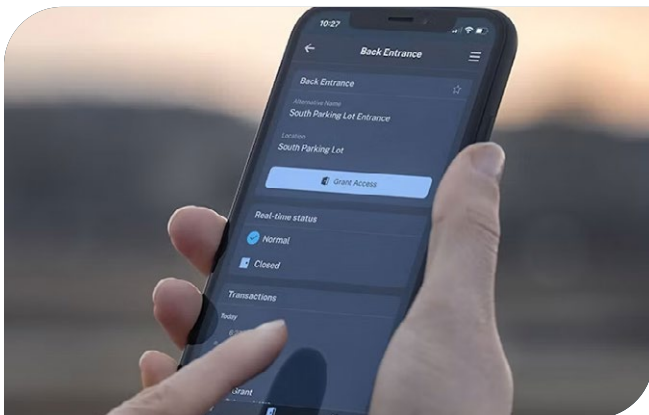
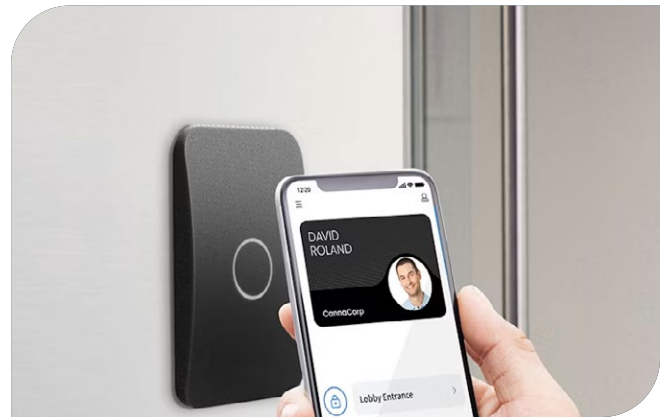
## THE RESULTS

# Time Saved, Lower Costs, and Greater Peace of Mind

Implementing Avigilon Cloud Access Control at their Restaurant Support Center delivered operational improvements and cost efficiencies.

## NO FOBS & LOWER COSTS

Bundling access control with Envysion and Avigilon consolidated vendors and lowered hardware costs. Employees now use smartphones for daily entry, reserving physical fobs strictly for rare emergencies.

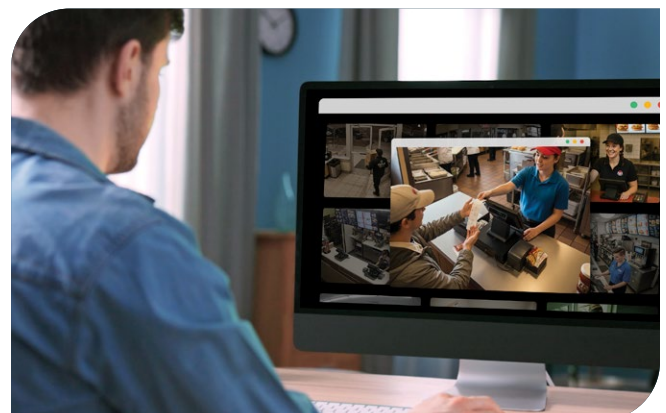


## EASY AFTER-HOURS & REMOTE MANAGEMENT

Loss Prevention and management teams can grant entrance or manage vendors remotely from anywhere using the mobile app.

## SEAMLESS INTEGRATION WITH ENVYSION

While Avigilon Cloud Access Control manages daily entry permissions and live doorbell feeds, the LP team relies on Envysion's cloud video management system for historical footage reviews and investigations.



## WHAT'S NEXT

# Scaling to the Restaurant Level

Beyond the corporate office, Noodles & Company is eyeing Avigilon Cloud Access Control to solve one of the restaurant industry's biggest operational pain points: Vendor Access Management.

Coordinating after-hours vendor access, early morning food deliveries, and third-party maintenance across hundreds of restaurant locations is a challenge. Noodles & Company plans to use a live test-restaurant location to evaluate Avigilon Cloud Access Control for restaurant-level vendor management.

By testing keyless vendor access at the store level, Noodles & Company aims to improve vendor oversight, reduce lost keys (and the associated fees), and improve security across their locations.

See how Envysion can protect your business, reduce loss, and give you stronger operational insight.

**Book a demo at [envysion.com/demo/](https://envysion.com/demo/)**

“Envysion is great about keeping us apprised of new products and things coming down the pike... We really are excited about that level of integration and scalability.”

— Ryan Tollefson  
Risk Mgmt & Loss Prevention Leader,  
Noodles & Company



## ABOUT ENVYSION

Envysion is a cloud-based managed video platform built to protect your business, brand, people, and profits. We deliver a suite of solutions that strengthen loss prevention, enhance safety and security, and optimize operations—helping you protect your brand's promise. Envysion integrates video, audio, and POS transaction data into a centralized platform, giving you actionable insights to reduce risk and improve performance.

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